

Annual Report of
Insurers and Third-Party Administrators
Fiscal Year 2019

Insurers and Third-Party Administrators

Annual Report, Fiscal Year 2019

7/1/18-6/30/19

The following report is from the cases heard each year by Hearing Officers and Appeals Officers regarding claims for benefits by injured employees. This report itemizes, by each insurer and third-party administrator, the number of cases affirmed, reversed, remanded and resolved by other disposition involving that insurer or third-party administrator, including a breakdown of that information by the type of benefits denied by the insurer or third-party administrator, pursuant to NRS 616C.295. The definition of dispositions and case issues used by the Hearings Division are as follows:

	Hearing Officer	Appeals Officer
"Affirmed"	Affirms the determination of the insurer/TPA.	Affirms the determination of the Hearing Officer.
"Reversed"	Reverses the determination of the insurer/TPA.	Reverses the determination of the Hearing Officer.
"Remanded"	Jurisdiction is remanded back to the insurer/TPA.	Jurisdiction is remanded back to the Hearing Officer.
"Other"	Cases that were either; <ul style="list-style-type: none"> • Bypassed from the Hearing Officer to the Appeals Officer; • Venue Change between the Las Vegas and Carson City offices; • Involuntary dismissals (e.g. Untimely request for hearing; No Call/No Show, Res Judicata); • the issue is moot 	Cases that were either; <ul style="list-style-type: none"> • Venue Change between the Las Vegas and Carson City offices; • Involuntary dismissals (e.g. Untimely appeal; No Call/No Show, Res Judicata); • the issue is moot
"Settled/Withdrawn"	Cases that are voluntarily dismissed based on the parties withdrawing their appeal or coming to a settlement or agreement.	Cases that are voluntarily dismissed based on the parties withdrawing their appeal or coming to a settlement or agreement.
"Acc/Den"	Claim acceptance or denial issues; Claim closure; Course and scope; Employee/employer relationship; Pre-existing conditions; Untimely reporting.	
"Med/Benefits"	Medical and related benefits; Claim Closure; Medical Care/Benefits; Mileage; Permanent Partial Disability; Permanent Total Disability; Re-Opening; Temporary Total Disability.	
"Rehab"	Rehabilitation; Entitlement; Job offer; Tools/equipment; Temporary Partial Disability; Rehabilitation Buyout.	
"Other"	Subsequent Injury Fund; Scope of Claim; Suspension of Benefits/Fraud; Uninsured Employer; Wages; Overpayment; Subrogation.	

Insurers and Third-Party Administrators Annual Report, Fiscal Year 2019 Summary

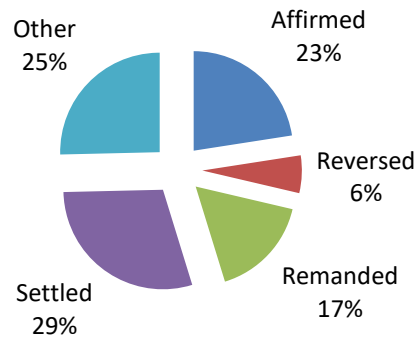
7/1/18-6/30/19

Insurers/TPA, FY19

Before the Hearings Division

Decision Type	Totals
Affirmed	4826
Reversed	1308
Remanded	3549
Settled	6290
Other	5430

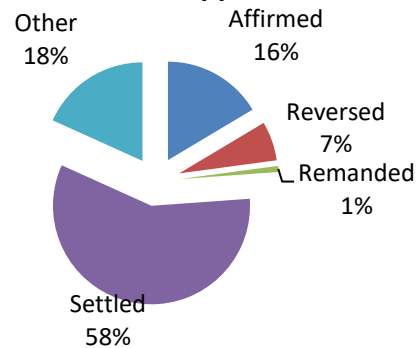
Dispositions of the Hearings Division



Before the Appeals Officer

Decision Type	Totals
Affirmed	911
Reversed	357
Remanded	55
Settled	3210
Other	1012

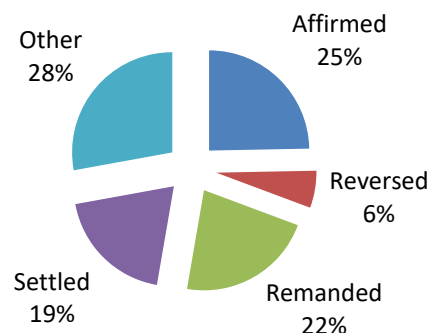
Dispositions of the Appeals Officer



Before the Hearing Officer

Decision Type	Totals
Affirmed	3915
Reversed	951
Remanded	3494
Settled	3080
Other	4418

Dispositions of the Hearing Officer



Insurers/TPAs Cases - Before the Division FY19

Before the Hearing Officer

Total	Insurer/Third Party Administrator
135	ADVANTAGE WORKERS COMP INS CO
217	AIG
109	ALTERNATIVE SERVICE CONCEPTS
1	AMERICAN CASUALTY COMPANY
8	AMERICAN CLAIMS MANAGEMENT INC
1	AMERICAN HOME ASSURANCE CO
1	AMERICAN INTERSTATE INSURANCE COMPANY
12	AMERICAN MINING INSURANCE CO
2	AMERITRUST
453	AMTRUST NORTH AMERICA
87	ARGO GROUP
157	ARGONAUT INS CO
803	ASSOCIATED RISK MANAGEMENT INC
72	BENCHMARK ADMINISTRATORS
105	BERKLEY RISK ADMINISTRATORS LLC
161	BERKSHIRE HATHAWAY HOMESTATE
1	BMC
607	BROADSPIRE SERVICES
1630	CCMSI
1	CHARTIS INSURANCE
1	CITY CENTER HOLDINGS LLC
28	CONSTITUTION STATE SERVICE CO
1	CONTINENTAL INSURANCE CO
6	COPPERPOINT INSURANCE COMPANIES
615	CORVEL CORPORATION
1	COVENTRY
3	DAVIES CLAIM SOLUTIONS
373	EMPLOYERS INSURANCE CO OF NV
520	ESIS
1	FARMERS INSURANCE
107	FARMERS INSURANCE EXCHANGE
53	FIRSTCOMP INSURANCE
19	FOCUS PLUMBING/SUN CITY ELECTRIC
1617	GALLAGHER BASSETT SERVICES INC
172	HELMSMAN MANAGEMENT SERVICES
217	ICW GROUP
2	INSURANCE COMPANY OF THE STATE OF PENNSYLV
9	INTERCARE HOLDINGS INSURANCE SERVICES INC
647	LIBERTY MUTUAL
1	MANPOWER
202	MARKEL SERVICES INCORPORATED
2	MARRIOTT CLAIMS SERVICES
41	MATRIX ABSENCE MANAGEMENT
19	MEADOWBROOK INSURANCE

Before the Appeals Officer

Total	Insurer/Third Party Administrator
54	ADVANTAGE WORKERS COMP INS CO
77	AIG
17	ALTERNATIVE SERVICE CONCEPTS
8	AMERICAN CLAIMS MANAGEMENT INC
8	AMERICAN MINING INSURANCE CO
200	AMTRUST NORTH AMERICA
24	ARGO GROUP
74	ARGONAUT INS CO
363	ASSOCIATED RISK MANAGEMENT INC
28	BENCHMARK ADMINISTRATORS
30	BERKLEY RISK ADMINISTRATORS LLC
65	BERKSHIRE HATHAWAY HOMESTATE
1	BROADSPIRE MOUNTAIN WEST SERVICE CENTER
346	BROADSPIRE SERVICES
2	BROADSPIRE UTILIZATION MGMT
4	CAREWORKS MANAGED CARE SERVICES INC
613	CCMSI
1	CIMARRON INSURANCE CO
1	CNA CLAIMS PLUS
1	CONDUENT CARE SOLUTIONS
336	CONSTITUTION STATE SERVICE CO
2	COPPERPOINT INSURANCE COMPANIES
219	CORVEL CORPORATION
1	COVENTRY
21	DAVIES CLAIM SOLUTIONS
191	EMPLOYERS INSURANCE CO OF NV
177	ESIS
1	FARMERS INSURANCE
41	FARMERS INSURANCE EXCHANGE
11	FIRSTCOMP INSURANCE
6	FOCUS PLUMBING/SUN CITY ELECTRIC
725	GALLAGHER BASSETT SERVICES INC
1	HEALTH DIRECT INC
81	HELMSMAN MANAGEMENT SERVICES
71	ICW GROUP
2	INSURANCE COMPANY OF THE STATE OF PENNSYLV
1	L/P INSURANCE SERVICES
265	LIBERTY MUTUAL
1	MANPOWER
75	MARKEL SERVICES INCORPORATED
2	MARRIOTT CLAIMS SERVICES
10	MATRIX ABSENCE MANAGEMENT
7	MEADOWBROOK INSURANCE
5	MGM RESORTS INTL RISK MGMT

Insurers/TPAs Cases - Before the Division FY19

Before the Hearing Officer

Total	Insurer/Third Party Administrator
842	MGM RESORTS INTL RISK MGMT
6	NATIONAL AMERICAN INSURANCE COMPANY
182	NEVADA ALTERNATIVE SOLUTIONS
10	NEVADA COMPFIRST
2	NEVADA INSURANCE GUARANTY ASSOCIATION
10	NEXT LEVEL ADMINISTRATORS LLC
3	NORTH AMERICAN RISK SERVICES
1	OHIO SECURITY INSURANCE COMPANY
3	ONE BEACON INSURANCE GROUP
84	R A WONG
3	REDWOOD FIRE AND CASUALTY INSURANCE COMI
16	REPUBLIC INDEMNITY
208	S & C CLAIMS SERVICES INC
1869	SEDGWICK CMS
943	SIERRA NEVADA ADMINISTRATORS
65	SOMPO INT'L INSURANCE
7	STATE FARM FIRE AND CASUALTY CO
12	STATE FARM INSURANCE
2	THE CHARTER OAK FIRE INS CO
385	THE HARTFORD
3	THE PHOENIX INSURANCE CO
654	TRAVELERS INSURANCE
1	TRIBAL FIRST
85	TRISTAR RISK MANAGEMENT
2	TRUCK INSURANCE EXCHANGE
40	UNKNOWN
4	US ADMINISTRATION CLAIMS
100	VICTIMS OF CRIME PROGRAM
7	WESTERN STATES CONTRACTING
23	WORKERS CHOICE
643	YORK RISK SERVICES GROUP INC
427	ZURICH

Before the Appeals Officer

Total	Insurer/Third Party Administrator
1	NELSON DAVISON ADMINISTRATORS INC
69	NEVADA ALTERNATIVE SOLUTIONS
3	NEVADA COMPFIRST
1	NEVADA INSURANCE GUARANTY ASSOCIATION
7	PRIUM MEDICAL COST MGMT SVCS
36	R A WONG
1	REDWOOD FIRE AND CASUALTY INSURANCE COMPA
4	REPUBLIC INDEMNITY
1	RSKCO - CUNNINGHAM LINDSEY
94	S & C CLAIMS SERVICES INC
801	SEDGWICK CMS
358	SIERRA NEVADA ADMINISTRATORS
28	SOMPO INT'L INSURANCE
2	SPECIALTY HEALTH MCO
2	STATE FARM FIRE AND CASUALTY CO
2	STATE FARM INSURANCE
1	THE CHARTER OAK FIRE INS CO
150	THE HARTFORD
191	TRAVELERS INSURANCE
44	TRISTAR RISK MANAGEMENT
1	TRUCK INSURANCE EXCHANGE
1	UNIMED DIRECT
1	UNKNOWN
13	VICTIMS OF CRIME PROGRAM
3	WESTERN STATES CONTRACTING
6	WORKERS CHOICE
253	YORK RISK SERVICES GROUP INC
168	ZURICH

Annual Report of
Insurers and Third-Party Administrators
Before the Hearing Officer
Fiscal Year 2019

Annual Report of Insurers

Before the Hearing Officer - FY19

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ADVANTAGE WORKERS COMP INS CO	AFFIRMED	19	22	0	13
ADVANTAGE WORKERS COMP INS CO	REVERSED	5	3	0	3
ADVANTAGE WORKERS COMP INS CO	REMANDED	12	9	2	8
ADVANTAGE WORKERS COMP INS CO	SETTLED/WITHDRAWN	9	12	1	16
ADVANTAGE WORKERS COMP INS CO	OTHER	7	10	2	5
AIG	AFFIRMED	8	36	0	8
AIG	REVERSED	5	16	0	1
AIG	REMANDED	20	25	1	10
AIG	SETTLED/WITHDRAWN	11	16	1	13
AIG	OTHER	16	28	3	15
ALTERNATIVE SERVICE CONCEPTS	AFFIRMED	9	10	0	6
ALTERNATIVE SERVICE CONCEPTS	REVERSED	4	2	0	3
ALTERNATIVE SERVICE CONCEPTS	REMANDED	6	7	0	8
ALTERNATIVE SERVICE CONCEPTS	SETTLED/WITHDRAWN	2	18	0	9
ALTERNATIVE SERVICE CONCEPTS	OTHER	11	14	0	9
AMERICAN CASUALTY COMPANY	AFFIRMED	0	0	1	0
AMERICAN CLAIMS MANAGEMENT INC	SETTLED/WITHDRAWN	0	2	0	2
AMERICAN CLAIMS MANAGEMENT INC	OTHER	0	0	0	0
AMERICAN HOME ASSURANCE CO	AFFIRMED	0	1	0	0
AMERICAN INTERSTATE INSURANCE COMPANY	SETTLED/WITHDRAWN	0	0	0	1
AMERICAN MINING INSURANCE CO	AFFIRMED	1	0	0	1
AMERICAN MINING INSURANCE CO	REVERSED	1	0	0	0
AMERICAN MINING INSURANCE CO	REMANDED	0	1	0	1
AMERICAN MINING INSURANCE CO	SETTLED/WITHDRAWN	3	1	0	1
AMERICAN MINING INSURANCE CO	OTHER	1	2	0	2
AMERITRUST	SETTLED/WITHDRAWN	1	0	0	1
AMERITRUST	OTHER	0	0	0	1
AMTRUST NORTH AMERICA	AFFIRMED	40	49	3	39
AMTRUST NORTH AMERICA	REVERSED	8	11	0	4
AMTRUST NORTH AMERICA	REMANDED	30	36	4	37
AMTRUST NORTH AMERICA	SETTLED/WITHDRAWN	17	43	3	29
AMTRUST NORTH AMERICA	OTHER	34	89	4	45
ARGO GROUP	AFFIRMED	5	18	2	4
ARGO GROUP	REVERSED	1	6	4	1
ARGO GROUP	REMANDED	4	8	0	8
ARGO GROUP	SETTLED/WITHDRAWN	5	10	0	4
ARGO GROUP	OTHER	2	4	0	7
ARGONAUT INS CO	AFFIRMED	17	24	0	19
ARGONAUT INS CO	REVERSED	0	4	3	0
ARGONAUT INS CO	REMANDED	9	7	0	14
ARGONAUT INS CO	SETTLED/WITHDRAWN	11	16	1	10
ARGONAUT INS CO	OTHER	12	20	0	13

Annual Report of Insurers

Before the Hearing Officer - FY19

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ASSOCIATED RISK MANAGEMENT INC	AFFIRMED	77	90	3	56
ASSOCIATED RISK MANAGEMENT INC	REVERSED	14	11	0	5
ASSOCIATED RISK MANAGEMENT INC	REMANDED	53	45	0	49
ASSOCIATED RISK MANAGEMENT INC	SETTLED/WITHDRAWN	52	92	14	65
ASSOCIATED RISK MANAGEMENT INC	OTHER	89	122	21	94
BENCHMARK ADMINISTRATORS	AFFIRMED	12	7	0	3
BENCHMARK ADMINISTRATORS	REVERSED	1	1	0	1
BENCHMARK ADMINISTRATORS	REMANDED	5	5	0	5
BENCHMARK ADMINISTRATORS	SETTLED/WITHDRAWN	3	5	1	4
BENCHMARK ADMINISTRATORS	OTHER	6	17	0	5
BERKLEY RISK ADMINISTRATORS LLC	AFFIRMED	13	9	0	4
BERKLEY RISK ADMINISTRATORS LLC	REVERSED	3	0	0	0
BERKLEY RISK ADMINISTRATORS LLC	REMANDED	3	15	1	15
BERKLEY RISK ADMINISTRATORS LLC	SETTLED/WITHDRAWN	8	16	2	20
BERKLEY RISK ADMINISTRATORS LLC	OTHER	4	5	0	5
BERKSHIRE HATHAWAY HOMESTATE	AFFIRMED	18	13	0	7
BERKSHIRE HATHAWAY HOMESTATE	REVERSED	2	9	0	1
BERKSHIRE HATHAWAY HOMESTATE	REMANDED	10	21	3	20
BERKSHIRE HATHAWAY HOMESTATE	SETTLED/WITHDRAWN	2	18	0	4
BERKSHIRE HATHAWAY HOMESTATE	OTHER	11	31	0	16
BMC	REMANDED	0	1	0	0
BROADSPIRE SERVICES	AFFIRMED	80	59	3	39
BROADSPIRE SERVICES	REVERSED	33	28	1	18
BROADSPIRE SERVICES	REMANDED	50	46	1	58
BROADSPIRE SERVICES	SETTLED/WITHDRAWN	17	28	2	26
BROADSPIRE SERVICES	OTHER	59	95	5	64
CCMSI	AFFIRMED	181	125	8	82
CCMSI	REVERSED	55	25	1	20
CCMSI	REMANDED	187	162	3	79
CCMSI	SETTLED/WITHDRAWN	148	200	9	155
CCMSI	OTHER	165	155	5	99
CHARTIS INSURANCE	AFFIRMED	0	1	0	0
CITY CENTER HOLDINGS LLC	REMANDED	0	0	0	1
CONSTITUTION STATE SERVICE CO	AFFIRMED	1	4	0	2
CONSTITUTION STATE SERVICE CO	REVERSED	0	2	0	1
CONSTITUTION STATE SERVICE CO	REMANDED	1	2	0	4
CONSTITUTION STATE SERVICE CO	SETTLED/WITHDRAWN	0	2	0	1
CONSTITUTION STATE SERVICE CO	OTHER	1	8	0	5
CONTINENTAL INSURANCE CO	REMANDED	1	0	0	0
COPPERPOINT INSURANCE COMPANIES	AFFIRMED	2	0	0	1
COPPERPOINT INSURANCE COMPANIES	REVERSED	1	0	0	0
COPPERPOINT INSURANCE COMPANIES	SETTLED/WITHDRAWN	0	0	0	1

Annual Report of Insurers

Before the Hearing Officer - FY19

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
COPPERPOINT INSURANCE COMPANIES	OTHER	1	0	0	1
CORVEL CORPORATION	AFFIRMED	51	42	3	28
CORVEL CORPORATION	REVERSED	14	9	1	10
CORVEL CORPORATION	REMANDED	50	89	5	80
CORVEL CORPORATION	SETTLED/WITHDRAWN	25	64	8	54
CORVEL CORPORATION	OTHER	47	63	20	32
COVENTRY	OTHER	0	1	0	0
DAVIES CLAIM SOLUTIONS	AFFIRMED	0	1	0	0
DAVIES CLAIM SOLUTIONS	SETTLED/WITHDRAWN	0	1	0	0
DAVIES CLAIM SOLUTIONS	OTHER	1	0	0	0
EMPLOYERS INSURANCE CO OF NV	AFFIRMED	30	48	2	34
EMPLOYERS INSURANCE CO OF NV	REVERSED	10	20	1	11
EMPLOYERS INSURANCE CO OF NV	REMANDED	19	28	1	23
EMPLOYERS INSURANCE CO OF NV	SETTLED/WITHDRAWN	13	37	2	22
EMPLOYERS INSURANCE CO OF NV	OTHER	19	57	4	34
ESIS	AFFIRMED	89	65	2	36
ESIS	REVERSED	24	9	0	7
ESIS	REMANDED	45	43	2	43
ESIS	SETTLED/WITHDRAWN	35	43	2	39
ESIS	OTHER	42	51	1	33
FARMERS INSURANCE	AFFIRMED	0	0	0	1
FARMERS INSURANCE EXCHANGE	AFFIRMED	15	15	0	9
FARMERS INSURANCE EXCHANGE	REVERSED	3	2	0	0
FARMERS INSURANCE EXCHANGE	REMANDED	10	9	0	10
FARMERS INSURANCE EXCHANGE	SETTLED/WITHDRAWN	2	8	0	8
FARMERS INSURANCE EXCHANGE	OTHER	6	21	0	9
FIRSTCOMP INSURANCE	AFFIRMED	6	7	1	1
FIRSTCOMP INSURANCE	REVERSED	1	2	0	0
FIRSTCOMP INSURANCE	REMANDED	0	5	0	4
FIRSTCOMP INSURANCE	SETTLED/WITHDRAWN	3	7	0	7
FIRSTCOMP INSURANCE	OTHER	5	2	0	2
FOCUS PLUMBING/SUN CITY ELECTRIC	AFFIRMED	2	1	0	1
FOCUS PLUMBING/SUN CITY ELECTRIC	REVERSED	0	0	0	1
FOCUS PLUMBING/SUN CITY ELECTRIC	REMANDED	3	0	0	2
FOCUS PLUMBING/SUN CITY ELECTRIC	SETTLED/WITHDRAWN	3	3	0	3
FOCUS PLUMBING/SUN CITY ELECTRIC	OTHER	1	3	0	1
GALLAGHER BASSETT SERVICES INC	AFFIRMED	175	181	23	128
GALLAGHER BASSETT SERVICES INC	REVERSED	59	41	2	27
GALLAGHER BASSETT SERVICES INC	REMANDED	146	153	5	148
GALLAGHER BASSETT SERVICES INC	SETTLED/WITHDRAWN	37	115	11	94
GALLAGHER BASSETT SERVICES INC	OTHER	149	219	17	133
HELMSMAN MANAGEMENT SERVICES	AFFIRMED	18	20	0	16

Annual Report of Insurers

Before the Hearing Officer - FY19

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
HELMSMAN MANAGEMENT SERVICES	REVERSED	5	4	0	1
HELMSMAN MANAGEMENT SERVICES	REMANDED	11	24	0	16
HELMSMAN MANAGEMENT SERVICES	SETTLED/WITHDRAWN	3	6	0	4
HELMSMAN MANAGEMENT SERVICES	OTHER	17	35	1	14
ICW GROUP	AFFIRMED	22	21	2	14
ICW GROUP	REVERSED	4	5	0	4
ICW GROUP	REMANDED	26	24	1	18
ICW GROUP	SETTLED/WITHDRAWN	19	19	0	12
ICW GROUP	OTHER	21	14	0	21
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	OTHER	0	1	0	0
INTERCARE HOLDINGS INSURANCE SERVICES INC	REMANDED	0	2	0	2
INTERCARE HOLDINGS INSURANCE SERVICES INC	SETTLED/WITHDRAWN	2	1	0	3
INTERCARE HOLDINGS INSURANCE SERVICES INC	OTHER	0	0	0	0
LIBERTY MUTUAL	AFFIRMED	71	61	0	48
LIBERTY MUTUAL	REVERSED	21	21	1	7
LIBERTY MUTUAL	REMANDED	71	64	4	59
LIBERTY MUTUAL	SETTLED/WITHDRAWN	19	56	2	40
LIBERTY MUTUAL	OTHER	55	67	11	42
MANPOWER	OTHER	0	1	0	0
MARKEL SERVICES INCORPORATED	AFFIRMED	34	21	1	11
MARKEL SERVICES INCORPORATED	REVERSED	3	2	0	1
MARKEL SERVICES INCORPORATED	REMANDED	20	20	1	25
MARKEL SERVICES INCORPORATED	SETTLED/WITHDRAWN	13	18	0	20
MARKEL SERVICES INCORPORATED	OTHER	9	27	1	15
MARRIOTT CLAIMS SERVICES	REMANDED	0	1	0	0
MARRIOTT CLAIMS SERVICES	OTHER	0	1	0	0
MATRIX ABSENCE MANAGEMENT	AFFIRMED	4	4	0	5
MATRIX ABSENCE MANAGEMENT	REVERSED	0	1	0	0
MATRIX ABSENCE MANAGEMENT	REMANDED	6	1	0	3
MATRIX ABSENCE MANAGEMENT	SETTLED/WITHDRAWN	1	7	0	2
MATRIX ABSENCE MANAGEMENT	OTHER	4	5	1	4
MEADOWBROOK INSURANCE	AFFIRMED	3	1	0	2
MEADOWBROOK INSURANCE	REVERSED	3	0	0	2
MEADOWBROOK INSURANCE	REMANDED	1	3	0	4
MEADOWBROOK INSURANCE	SETTLED/WITHDRAWN	1	1	0	3
MEADOWBROOK INSURANCE	OTHER	1	0	0	1
MGM RESORTS INTL RISK MGMT	AFFIRMED	150	67	2	66
MGM RESORTS INTL RISK MGMT	REVERSED	53	5	0	16
MGM RESORTS INTL RISK MGMT	REMANDED	83	73	3	58
MGM RESORTS INTL RISK MGMT	SETTLED/WITHDRAWN	35	79	5	60
MGM RESORTS INTL RISK MGMT	OTHER	84	65	3	54
NATIONAL AMERICAN INSURANCE COMPANY	REMANDED	1	1	0	2

Annual Report of Insurers

Before the Hearing Officer - FY19

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
NATIONAL AMERICAN INSURANCE COMPANY	SETTLED/WITHDRAWN	0	0	1	1
NEVADA ALTERNATIVE SOLUTIONS	AFFIRMED	20	21	0	16
NEVADA ALTERNATIVE SOLUTIONS	REVERSED	10	8	4	2
NEVADA ALTERNATIVE SOLUTIONS	REMANDED	11	15	0	8
NEVADA ALTERNATIVE SOLUTIONS	SETTLED/WITHDRAWN	7	18	1	11
NEVADA ALTERNATIVE SOLUTIONS	OTHER	12	27	2	5
NEVADA COMPFIRST	AFFIRMED	1	3	0	0
NEVADA COMPFIRST	REMANDED	0	1	0	0
NEVADA COMPFIRST	SETTLED/WITHDRAWN	0	5	0	0
NEVADA INSURANCE GUARANTY ASSOCIATION	AFFIRMED	0	0	0	1
NEVADA INSURANCE GUARANTY ASSOCIATION	OTHER	0	1	0	0
NEXT LEVEL ADMINISTRATORS LLC	AFFIRMED	1	1	0	0
NEXT LEVEL ADMINISTRATORS LLC	REMANDED	1	4	1	2
NEXT LEVEL ADMINISTRATORS LLC	SETTLED/WITHDRAWN	1	0	0	2
NEXT LEVEL ADMINISTRATORS LLC	OTHER	0	0	0	0
NORTH AMERICAN RISK SERVICES	REMANDED	0	1	0	0
NORTH AMERICAN RISK SERVICES	OTHER	1	0	0	1
OHIO SECURITY INSURANCE COMPANY	OTHER	1	0	0	0
ONE BEACON INSURANCE GROUP	OTHER	0	3	0	3
R A WONG	AFFIRMED	6	5	3	1
R A WONG	REVERSED	7	3	2	5
R A WONG	REMANDED	3	10	0	9
R A WONG	SETTLED/WITHDRAWN	3	12	2	10
R A WONG	OTHER	5	9	0	4
REDWOOD FIRE AND CASUALTY INSURANCE COMPA	AFFIRMED	2	0	0	0
REDWOOD FIRE AND CASUALTY INSURANCE COMPA	OTHER	1	0	0	0
REPUBLIC INDEMNITY	AFFIRMED	2	3	0	1
REPUBLIC INDEMNITY	REVERSED	0	1	0	1
REPUBLIC INDEMNITY	REMANDED	3	0	0	0
REPUBLIC INDEMNITY	SETTLED/WITHDRAWN	2	3	0	4
REPUBLIC INDEMNITY	OTHER	0	0	0	0
S & C CLAIMS SERVICES INC	AFFIRMED	26	35	5	26
S & C CLAIMS SERVICES INC	REVERSED	5	8	0	2
S & C CLAIMS SERVICES INC	REMANDED	9	10	0	11
S & C CLAIMS SERVICES INC	SETTLED/WITHDRAWN	6	15	0	15
S & C CLAIMS SERVICES INC	OTHER	17	30	2	19
SEDGWICK CMS	AFFIRMED	192	172	13	119
SEDGWICK CMS	REVERSED	43	44	1	17
SEDGWICK CMS	REMANDED	165	162	11	170
SEDGWICK CMS	SETTLED/WITHDRAWN	97	219	9	178
SEDGWICK CMS	OTHER	123	211	9	149
SIERRA NEVADA ADMINISTRATORS	AFFIRMED	111	114	6	71

Annual Report of Insurers

Before the Hearing Officer - FY19

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
SIERRA NEVADA ADMINISTRATORS	REVERSED	29	25	1	22
SIERRA NEVADA ADMINISTRATORS	REMANDED	80	112	2	79
SIERRA NEVADA ADMINISTRATORS	SETTLED/WITHDRAWN	33	86	3	76
SIERRA NEVADA ADMINISTRATORS	OTHER	64	118	2	82
SOMPO INT'L INSURANCE	AFFIRMED	15	4	0	8
SOMPO INT'L INSURANCE	REVERSED	3	1	0	0
SOMPO INT'L INSURANCE	REMANDED	6	3	5	11
SOMPO INT'L INSURANCE	SETTLED/WITHDRAWN	1	5	1	7
SOMPO INT'L INSURANCE	OTHER	0	3	0	3
STATE FARM FIRE AND CASUALTY CO	REMANDED	0	0	0	1
STATE FARM FIRE AND CASUALTY CO	SETTLED/WITHDRAWN	1	1	0	2
STATE FARM FIRE AND CASUALTY CO	OTHER	0	1	0	0
STATE FARM INSURANCE	AFFIRMED	1	1	0	0
STATE FARM INSURANCE	REMANDED	0	0	0	4
STATE FARM INSURANCE	SETTLED/WITHDRAWN	2	1	0	1
STATE FARM INSURANCE	OTHER	0	0	0	0
THE CHARTER OAK FIRE INS CO	OTHER	1	0	0	1
THE HARTFORD	AFFIRMED	31	35	2	20
THE HARTFORD	REVERSED	8	14	1	5
THE HARTFORD	REMANDED	30	28	3	30
THE HARTFORD	SETTLED/WITHDRAWN	17	53	6	49
THE HARTFORD	OTHER	36	46	4	28
THE PHOENIX INSURANCE CO	REVERSED	1	1	0	0
THE PHOENIX INSURANCE CO	REMANDED	0	1	0	1
THE PHOENIX INSURANCE CO	OTHER	0	1	0	0
TRAVELERS INSURANCE	AFFIRMED	53	73	4	37
TRAVELERS INSURANCE	REVERSED	17	15	2	6
TRAVELERS INSURANCE	REMANDED	52	45	3	44
TRAVELERS INSURANCE	SETTLED/WITHDRAWN	41	95	12	85
TRAVELERS INSURANCE	OTHER	54	66	3	51
TRIBAL FIRST	REMANDED	0	1	0	0
TRISTAR RISK MANAGEMENT	AFFIRMED	7	13	1	8
TRISTAR RISK MANAGEMENT	REVERSED	2	3	0	0
TRISTAR RISK MANAGEMENT	REMANDED	2	15	0	2
TRISTAR RISK MANAGEMENT	SETTLED/WITHDRAWN	3	7	0	4
TRISTAR RISK MANAGEMENT	OTHER	9	13	0	8
TRUCK INSURANCE EXCHANGE	SETTLED/WITHDRAWN	0	0	0	2
UNKNOWN	REVERSED	1	0	0	0
UNKNOWN	OTHER	0	2	0	19
US ADMINISTRATION CLAIMS	REVERSED	0	1	0	1
US ADMINISTRATION CLAIMS	SETTLED/WITHDRAWN	0	2	0	0
VICTIMS OF CRIME PROGRAM	AFFIRMED	24	1	0	10

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Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
VICTIMS OF CRIME PROGRAM	REVERSED	12	0	0	3
VICTIMS OF CRIME PROGRAM	REMANDED	6	0	0	0
VICTIMS OF CRIME PROGRAM	SETTLED/WITHDRAWN	10	1	0	2
VICTIMS OF CRIME PROGRAM	OTHER	26	1	0	11
WESTERN STATES CONTRACTING	AFFIRMED	1	0	0	0
WESTERN STATES CONTRACTING	REVERSED	0	0	0	1
WESTERN STATES CONTRACTING	REMANDED	1	0	0	1
WESTERN STATES CONTRACTING	SETTLED/WITHDRAWN	1	0	0	0
WESTERN STATES CONTRACTING	OTHER	0	0	0	1
WORKERS CHOICE	AFFIRMED	4	3	0	0
WORKERS CHOICE	REVERSED	1	0	0	0
WORKERS CHOICE	REMANDED	2	1	0	0
WORKERS CHOICE	SETTLED/WITHDRAWN	3	3	0	2
WORKERS CHOICE	OTHER	3	2	0	0
YORK RISK SERVICES GROUP INC	AFFIRMED	99	72	4	38
YORK RISK SERVICES GROUP INC	REVERSED	22	7	0	6
YORK RISK SERVICES GROUP INC	REMANDED	37	58	4	49
YORK RISK SERVICES GROUP INC	SETTLED/WITHDRAWN	20	53	2	65
YORK RISK SERVICES GROUP INC	OTHER	78	72	10	51
ZURICH	AFFIRMED	63	61	4	43
ZURICH	REVERSED	12	10	0	3
ZURICH	REMANDED	41	35	2	38
ZURICH	SETTLED/WITHDRAWN	10	31	3	34
ZURICH	OTHER	46	34	6	32

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Insurers and Third-Party Administrators
Before the Appeals Officer
Fiscal Year 2019

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Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ADVANTAGE WORKERS COMP INS CO	AFFIRMED	2	1	0	0
ADVANTAGE WORKERS COMP INS CO	SETTLED/WITHDRAWN	14	17	3	4
ADVANTAGE WORKERS COMP INS CO	OTHER	3	5	0	1
AIG	AFFIRMED	7	13	2	1
AIG	REVERSED	1	1	0	1
AIG	REMANDED	0	1	0	0
AIG	SETTLED/WITHDRAWN	9	19	0	2
AIG	OTHER	3	5	0	2
ALTERNATIVE SERVICE CONCEPTS	AFFIRMED	1	1	0	0
ALTERNATIVE SERVICE CONCEPTS	REMANDED	0	1	0	0
ALTERNATIVE SERVICE CONCEPTS	SETTLED/WITHDRAWN	6	4	0	0
ALTERNATIVE SERVICE CONCEPTS	OTHER	4	1	0	0
AMERICAN CLAIMS MANAGEMENT INC	AFFIRMED	0	3	0	0
AMERICAN CLAIMS MANAGEMENT INC	SETTLED/WITHDRAWN	2	0	0	0
AMERICAN CLAIMS MANAGEMENT INC	OTHER	0	1	0	0
AMERICAN MINING INSURANCE CO	AFFIRMED	2	3	0	0
AMERICAN MINING INSURANCE CO	SETTLED/WITHDRAWN	1	2	0	1
AMTRUST NORTH AMERICA	AFFIRMED	10	13	0	1
AMTRUST NORTH AMERICA	REVERSED	5	2	0	0
AMTRUST NORTH AMERICA	SETTLED/WITHDRAWN	37	80	4	12
AMTRUST NORTH AMERICA	OTHER	13	13	0	6
ARGO GROUP	REVERSED	0	1	0	0
ARGO GROUP	SETTLED/WITHDRAWN	8	6	4	7
ARGO GROUP	OTHER	1	0	0	0
ARGONAUT INS CO	AFFIRMED	6	2	0	0
ARGONAUT INS CO	SETTLED/WITHDRAWN	9	17	2	5
ARGONAUT INS CO	OTHER	4	7	0	0
ASSOCIATED RISK MANAGEMENT INC	AFFIRMED	21	21	0	3
ASSOCIATED RISK MANAGEMENT INC	REVERSED	2	4	0	3
ASSOCIATED RISK MANAGEMENT INC	REMANDED	0	1	0	2
ASSOCIATED RISK MANAGEMENT INC	SETTLED/WITHDRAWN	92	112	16	31
ASSOCIATED RISK MANAGEMENT INC	OTHER	26	18	4	6
BENCHMARK ADMINISTRATORS	AFFIRMED	6	5	0	1
BENCHMARK ADMINISTRATORS	REVERSED	0	0	0	0
BENCHMARK ADMINISTRATORS	SETTLED/WITHDRAWN	6	3	0	6
BENCHMARK ADMINISTRATORS	OTHER	1	1	0	0
BERKLEY RISK ADMINISTRATORS LLC	AFFIRMED	0	1	0	1
BERKLEY RISK ADMINISTRATORS LLC	REVERSED	0	1	0	0
BERKLEY RISK ADMINISTRATORS LLC	SETTLED/WITHDRAWN	10	9	1	1
BERKLEY RISK ADMINISTRATORS LLC	OTHER	1	4	0	0
BERKSHIRE HATHAWAY HOMESTATE	AFFIRMED	5	3	0	0
BERKSHIRE HATHAWAY HOMESTATE	REVERSED	3	5	0	1

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Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
BERKSHIRE HATHAWAY HOMESTATE	REMANDED	0	1	0	0
BERKSHIRE HATHAWAY HOMESTATE	SETTLED/WITHDRAWN	11	10	0	3
BERKSHIRE HATHAWAY HOMESTATE	OTHER	6	8	0	0
BROADSPIRE MOUNTAIN WEST SERVICE CENTER	SETTLED/WITHDRAWN	0	0	0	1
BROADSPIRE SERVICES	AFFIRMED	24	11	0	6
BROADSPIRE SERVICES	REVERSED	10	9	0	2
BROADSPIRE SERVICES	REMANDED	0	0	0	1
BROADSPIRE SERVICES	SETTLED/WITHDRAWN	51	82	4	11
BROADSPIRE SERVICES	OTHER	29	13	0	6
CAREWORKS MANAGED CARE SERVICES INC	AFFIRMED	1	1	0	0
CCMSI	AFFIRMED	62	44	1	9
CCMSI	REVERSED	23	15	0	2
CCMSI	REMANDED	3	1	0	0
CCMSI	SETTLED/WITHDRAWN	104	130	5	31
CCMSI	OTHER	37	42	1	7
CIMARRON INSURANCE CO	OTHER	1	0	0	0
CNA CLAIMS PLUS	REMANDED	0	1	0	0
CONDUENT CARE SOLUTIONS	SETTLED/WITHDRAWN	0	0	0	0
CONSTITUTION STATE SERVICE CO	AFFIRMED	55	24	2	4
CONSTITUTION STATE SERVICE CO	REVERSED	12	4	0	1
CONSTITUTION STATE SERVICE CO	REMANDED	3	0	0	0
CONSTITUTION STATE SERVICE CO	SETTLED/WITHDRAWN	74	50	0	7
CONSTITUTION STATE SERVICE CO	OTHER	21	19	0	5
COPPERPOINT INSURANCE COMPANIES	SETTLED/WITHDRAWN	0	0	0	0
CORVEL CORPORATION	AFFIRMED	20	14	1	4
CORVEL CORPORATION	REVERSED	2	7	1	0
CORVEL CORPORATION	REMANDED	3	1	0	0
CORVEL CORPORATION	SETTLED/WITHDRAWN	41	47	5	8
CORVEL CORPORATION	OTHER	14	17	15	1
COVENTRY	SETTLED/WITHDRAWN	0	1	0	0
DAVIES CLAIM SOLUTIONS	AFFIRMED	2	4	0	2
DAVIES CLAIM SOLUTIONS	REVERSED	1	0	0	1
DAVIES CLAIM SOLUTIONS	REMANDED	0	0	1	1
DAVIES CLAIM SOLUTIONS	SETTLED/WITHDRAWN	4	0	0	1
DAVIES CLAIM SOLUTIONS	OTHER	0	3	0	1
EMPLOYERS INSURANCE CO OF NV	AFFIRMED	6	19	2	2
EMPLOYERS INSURANCE CO OF NV	REVERSED	6	5	0	5
EMPLOYERS INSURANCE CO OF NV	REMANDED	0	4	0	1
EMPLOYERS INSURANCE CO OF NV	SETTLED/WITHDRAWN	21	42	1	24
EMPLOYERS INSURANCE CO OF NV	OTHER	10	18	1	9
ESIS	AFFIRMED	11	11	0	0
ESIS	REVERSED	8	8	0	1

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ESIS	SETTLED/WITHDRAWN	47	35	1	10
ESIS	OTHER	16	14	0	1
FARMERS INSURANCE	SETTLED/WITHDRAWN	0	1	0	0
FARMERS INSURANCE EXCHANGE	AFFIRMED	2	3	0	0
FARMERS INSURANCE EXCHANGE	REVERSED	1	1	0	0
FARMERS INSURANCE EXCHANGE	SETTLED/WITHDRAWN	7	9	0	4
FARMERS INSURANCE EXCHANGE	OTHER	4	7	0	0
FIRSTCOMP INSURANCE	AFFIRMED	1	1	0	0
FIRSTCOMP INSURANCE	REVERSED	1	0	0	0
FIRSTCOMP INSURANCE	SETTLED/WITHDRAWN	4	4	0	0
FIRSTCOMP INSURANCE	OTHER	0	0	0	1
FOCUS PLUMBING/SUN CITY ELECTRIC	SETTLED/WITHDRAWN	0	3	0	0
FOCUS PLUMBING/SUN CITY ELECTRIC	OTHER	2	1	0	0
GALLAGHER BASSETT SERVICES INC	AFFIRMED	55	37	4	6
GALLAGHER BASSETT SERVICES INC	REVERSED	18	20	0	5
GALLAGHER BASSETT SERVICES INC	REMANDED	2	2	0	0
GALLAGHER BASSETT SERVICES INC	SETTLED/WITHDRAWN	139	164	13	63
GALLAGHER BASSETT SERVICES INC	OTHER	48	58	2	13
HEALTH DIRECT INC	SETTLED/WITHDRAWN	0	0	0	1
HELMSMAN MANAGEMENT SERVICES	AFFIRMED	5	7	0	1
HELMSMAN MANAGEMENT SERVICES	REVERSED	5	5	0	1
HELMSMAN MANAGEMENT SERVICES	SETTLED/WITHDRAWN	15	11	0	3
HELMSMAN MANAGEMENT SERVICES	OTHER	6	5	0	2
ICW GROUP	AFFIRMED	1	0	0	0
ICW GROUP	REVERSED	1	3	1	0
ICW GROUP	SETTLED/WITHDRAWN	26	11	1	11
ICW GROUP	OTHER	9	3	1	0
L/P INSURANCE SERVICES	SETTLED/WITHDRAWN	0	1	0	0
LIBERTY MUTUAL	AFFIRMED	14	12	0	5
LIBERTY MUTUAL	REVERSED	4	2	0	3
LIBERTY MUTUAL	SETTLED/WITHDRAWN	42	73	7	20
LIBERTY MUTUAL	OTHER	29	15	1	2
MANPOWER	SETTLED/WITHDRAWN	0	1	0	0
MARKEL SERVICES INCORPORATED	AFFIRMED	4	3	0	0
MARKEL SERVICES INCORPORATED	REVERSED	4	5	0	0
MARKEL SERVICES INCORPORATED	SETTLED/WITHDRAWN	14	19	2	3
MARKEL SERVICES INCORPORATED	OTHER	6	2	0	0
MARRIOTT CLAIMS SERVICES	AFFIRMED	1	1	0	1
MATRIX ABSENCE MANAGEMENT	SETTLED/WITHDRAWN	4	6	0	1
MEADOWBROOK INSURANCE	AFFIRMED	0	1	0	0
MEADOWBROOK INSURANCE	SETTLED/WITHDRAWN	2	1	0	0
MEADOWBROOK INSURANCE	OTHER	0	1	0	0

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MGM RESORTS INTL RISK MGMT	AFFIRMED	1	0	0	0
MGM RESORTS INTL RISK MGMT	SETTLED/WITHDRAWN	1	1	0	1
MGM RESORTS INTL RISK MGMT	OTHER	1	0	0	0
NELSON DAVISON ADMINISTRATORS INC	SETTLED/WITHDRAWN	1	0	0	0
NEVADA ALTERNATIVE SOLUTIONS	AFFIRMED	4	5	0	0
NEVADA ALTERNATIVE SOLUTIONS	REVERSED	3	2	1	1
NEVADA ALTERNATIVE SOLUTIONS	REMANDED	1	3	0	0
NEVADA ALTERNATIVE SOLUTIONS	SETTLED/WITHDRAWN	10	14	0	5
NEVADA ALTERNATIVE SOLUTIONS	OTHER	5	8	1	6
NEVADA COMPFIRST	AFFIRMED	1	1	0	0
NEVADA COMPFIRST	SETTLED/WITHDRAWN	1	2	0	0
NEVADA INSURANCE GUARANTY ASSOCIATION	SETTLED/WITHDRAWN	0	1	0	0
PRIUM MEDICAL COST MGMT SVCS	SETTLED/WITHDRAWN	0	0	0	3
R A WONG	AFFIRMED	1	2	0	0
R A WONG	SETTLED/WITHDRAWN	5	5	3	1
R A WONG	OTHER	5	7	0	1
REDWOOD FIRE AND CASUALTY INSURANCE COMPA	SETTLED/WITHDRAWN	1	0	0	0
REPUBLIC INDEMNITY	SETTLED/WITHDRAWN	1	1	0	0
REPUBLIC INDEMNITY	OTHER	1	1	1	0
RSKCO - CUNNINGHAM LINDSEY	AFFIRMED	0	0	0	1
S & C CLAIMS SERVICES INC	AFFIRMED	5	2	0	3
S & C CLAIMS SERVICES INC	REVERSED	0	1	0	1
S & C CLAIMS SERVICES INC	REMANDED	4	4	0	0
S & C CLAIMS SERVICES INC	SETTLED/WITHDRAWN	16	24	6	11
S & C CLAIMS SERVICES INC	OTHER	4	6	0	6
SEDGWICK CMS	AFFIRMED	38	28	1	9
SEDGWICK CMS	REVERSED	17	12	0	6
SEDGWICK CMS	REMANDED	2	1	1	0
SEDGWICK CMS	SETTLED/WITHDRAWN	124	150	3	54
SEDGWICK CMS	OTHER	50	63	0	10
SIERRA NEVADA ADMINISTRATORS	AFFIRMED	26	20	2	2
SIERRA NEVADA ADMINISTRATORS	REVERSED	8	12	1	1
SIERRA NEVADA ADMINISTRATORS	SETTLED/WITHDRAWN	53	94	3	13
SIERRA NEVADA ADMINISTRATORS	OTHER	19	26	2	3
SOMPO INT'L INSURANCE	AFFIRMED	0	4	0	0
SOMPO INT'L INSURANCE	REMANDED	1	1	0	0
SOMPO INT'L INSURANCE	SETTLED/WITHDRAWN	6	5	0	2
SOMPO INT'L INSURANCE	OTHER	2	4	1	0
SPECIALTY HEALTH MCO	SETTLED/WITHDRAWN	0	0	0	2
STATE FARM FIRE AND CASUALTY CO	SETTLED/WITHDRAWN	0	2	0	0
STATE FARM INSURANCE	AFFIRMED	0	0	0	1
STATE FARM INSURANCE	SETTLED/WITHDRAWN	0	1	0	0

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THE CHARTER OAK FIRE INS CO	AFFIRMED	1	0	0	0
THE HARTFORD	AFFIRMED	9	7	0	2
THE HARTFORD	REVERSED	2	3	0	2
THE HARTFORD	REMANDED	0	0	0	4
THE HARTFORD	SETTLED/WITHDRAWN	27	40	3	13
THE HARTFORD	OTHER	8	4	0	2
TRAVELERS INSURANCE	AFFIRMED	14	12	0	7
TRAVELERS INSURANCE	REVERSED	5	5	3	1
TRAVELERS INSURANCE	SETTLED/WITHDRAWN	45	45	5	8
TRAVELERS INSURANCE	OTHER	7	5	0	5
TRISTAR RISK MANAGEMENT	AFFIRMED	1	2	0	0
TRISTAR RISK MANAGEMENT	REVERSED	2	3	0	0
TRISTAR RISK MANAGEMENT	SETTLED/WITHDRAWN	6	13	0	2
TRISTAR RISK MANAGEMENT	OTHER	6	2	0	0
TRUCK INSURANCE EXCHANGE	AFFIRMED	1	1	0	0
UNIMED DIRECT	SETTLED/WITHDRAWN	0	0	0	0
UNKNOWN	OTHER	0	1	0	0
VICTIMS OF CRIME PROGRAM	AFFIRMED	3	0	0	2
VICTIMS OF CRIME PROGRAM	SETTLED/WITHDRAWN	2	0	0	0
VICTIMS OF CRIME PROGRAM	OTHER	5	1	0	0
WESTERN STATES CONTRACTING	REVERSED	1	0	0	0
WESTERN STATES CONTRACTING	SETTLED/WITHDRAWN	1	0	0	0
WORKERS CHOICE	AFFIRMED	1	1	0	1
WORKERS CHOICE	REVERSED	1	0	0	0
WORKERS CHOICE	SETTLED/WITHDRAWN	2	1	0	0
WORKERS CHOICE	OTHER	1	1	0	0
YORK RISK SERVICES GROUP INC	AFFIRMED	30	14	1	1
YORK RISK SERVICES GROUP INC	REVERSED	10	12	0	2
YORK RISK SERVICES GROUP INC	REMANDED	0	1	0	0
YORK RISK SERVICES GROUP INC	SETTLED/WITHDRAWN	53	47	1	12
YORK RISK SERVICES GROUP INC	OTHER	20	15	9	5
ZURICH	AFFIRMED	19	8	0	2
ZURICH	REVERSED	4	4	0	0
ZURICH	REMANDED	4	0	0	0
ZURICH	SETTLED/WITHDRAWN	36	39	3	6
ZURICH	OTHER	18	12	1	3